## **Library Take Out Questions**

What if I miss my pick up time?

Library staff will keep your requested materials bagged and ready for you at the next designated pick up time. We will send a reminder email or phone call. If we don't hear from you after this rescheduled pick up, we will cancel your pick up and make the materials available for other patrons.

How long will it take to get my take out?

Library staff are checking for requests daily. You will receive notice of your materials being ready (or a note that the materials aren't available) within one week.

*How many items may I request?* 

We ask that you request up to 3 items per person on your library card. If you are a family of 4 using one card, that would be 12 items at a time.

*I don't know what I want, can you help me pick something?*Yes, we would love to help you pick something. Just give us a sense of what you like to read, listen to, or watch and we will do our best.